

Chromebook Wifi & Updating

**Allowing the Chromebook to power cycle by signing out and then shutdown can fix most wifi issues. If the Chromebook needs to update, the wifi connection may not be reliable and completing these steps will allow the Chromebook to activate the update. Please follow these steps before coming to the Chromebook Service Center.*

First

Follow the steps below to sign out:

1. Sign out of Chromebook by click on the your status icon in the bottom right corner.

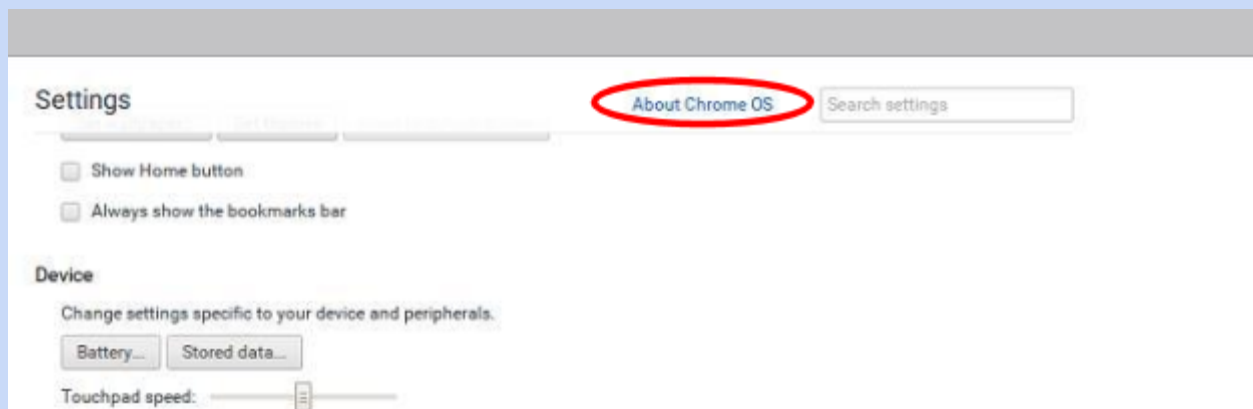


2. Select “sign out” next to your name.
3. Select Shutdown in the bottom left corner.
4. After screen the is black and shutdown, please push the power button.
5. Sign in after the Chromebook has connected to wifi.

If you continue to have problems, please check that your Chromebook does not need to update. To check for and update:

Second

1. Click on the status icon.
2. Select “Settings” in the pop-up menu.
3. In the settings window select, “**About Chrome OS**” at the top. The font is blue.



4. In the next window, select “Check and apply updates.”
5. Follow on screen instructions for update or close setting if your Chromebook is updated.
6. If you are still having trouble connecting to wifi, please come to the Chromebook Service Center. Check for times of operation on the [Chromebook Service Center Page](#).